

DRINKING WATER CONCERN RESOLVED Boil Water Order Lifted

The Division of Drinking water has lifted the boil advisory issued on June 6, 2025 and the drinking water system has returned to normal service.

After extensive cleaning and flushing of the area of concern highlighted in blue (See Map), we collected 20 follow-up samples throughout the potentially affected area on June 5, 2025. All samples were absent of coliform and E. coli bacteria. This map can also be found on our website at www.waterpro.net.

We take your health and the quality of our drinking water very seriously. Based on these sample results and confirmation that chlorine residuals remain within normal operating levels our drinking water meets regulatory standards and is safe to drink.

This emergency highlights the critical nature of cross connections between culinary water and pressure irrigation systems. Although these connections might be convenient for citizens, if not done properly they can put our community at great risk.

For more information, please contact our Office at (801) 571-2232

What You Need To Do Next

To ensure any potential contamination is fully addressed, we recommend the following steps for all drinking water connections located within the blue-shaded area on this <u>Map</u> or visit <u>www.waterpro.net</u>. If your connection is **outside** this area, these steps are not necessary.

Flush household pipes/faucets first.

- To flush your plumbing, run all your cold water faucets on full for at least 15 minutes each. (Hot water instructions follow below)
- For a residence with multiple levels, start at the top of the house.
- If your service connection is long or complex (like in an apartment building) consider flushing for a longer period. Your building superintendent or landlord should be able to advise you on longer flushing times.
- If the water is discolored, continue to run it from the tap until it is clear.

Ice and automatic ice makers:

- Wash and sanitize ice trays.
- For an icemaker, dump existing ice and flush the water feed lines by making and discarding at least three batches of ice cubes.
- Wipe down the ice bin with a disinfectant.

Water heaters, water coolers, in line filters, and other appliances with a water connection or water tanks (such as kitchen appliances, humidifiers, swamp coolers):

- Run enough water to completely replace at least one full volume of all lines and tanks.
- Follow any other instructions from the appliance manufacturer.

Water softeners:

- Run through a regeneration cycle.
- Follow any other instructions from the appliance manufacturer.

You may also consider:

- Replace pre-filters, on Reverse Osmosis Machines (check your owner's manual)
- Replace other water filters (fridge filters etc.), as they are disposable and may be contaminated. This applies especially to carbon filters and others that are near the end of their life.

Other: Clean and sanitize all pet bowls.

If you manage spaces as a landlord, management company, or corporation, Please share this information with all the other people who drink this water, especially those who may not have received this notice directly. You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by WaterPro Water System ID#:18006

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